

The Rental Access Package Program

Report: August 2020

Current Participants:

1. Single male 58yo: Housed Sept 2019. Remain open til Dec 2020 due to pandemic.
2. Adult family with 81yo mother and 53yo son: Housed Oct 2019. Remain open til Dec 2020.

Completed Participants:

3. Single parent family with 2 children: Housed Dec 2018. Closed Dec 2019
4. Single male 78yo: Housed May 2019. Moved into care in July 2020

Donations received from the Kingston Service Club Network:

- \$13,500 RECEIVED
- Bedding donations received

Expenditure to 14/10/19:

- \$ 1608 towards rent-in-advance
 - \$ 1704 essential furniture items
 - \$ 1151 1 month rent in advance
 - \$ 1094 3 weeks rental arrears
 - \$ 961 2.5 weeks rental arrears
 - \$ 140 Netball registration fees
 - \$ 2608 Two months rent-in-advance
 - \$ 3040 Two months rent-in-advance
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- **\$12,306 Total RAPP funds spent**

Participant update:

1. Single: 58yo male (file open until October 2020)
 - CCP client was being evicted as property being demolished;
 - Complex presentation of physical and mental health conditions;
 - Has been linked with extra support;
 - NDIS referral;
 - Meals on wheels and home support referrals;
 - Extending the RAPP for this client during pandemic.

2. Family: 53yo male and 81yo female (file open until December 2020)

- Mother is unwell, and her adult son is her full time Carer;
- Assisted via RAPP to secure private rental (2 months RIA);
- MAC supports in place for mother;
- NDIS submission processed;
- Extending the RAPP for this client during pandemic.

3. Family: 1 adult, 2 children (file closed)

- Completed RAPP with this client on 10/12/2019 and transferred over to CCP until end of pandemic.

4. Single: 78yo male (file closed)

- RAPP assisted a move to private rental after eviction from long term rental as owners moving back in.
- Client was linked in with extra supports.
- Client had fall at home and hospitalised. The family became involved at this point and assisted the client to move into permanent residential care.
- Closed RAPP file. Extension of RAPP for this client during pandemic no longer needed.

RAPP operations:

- The Community Connections Program have met the pilot targets of 4 participants in 12 months.
- The Community Connections Program have met the program's aim of placing at least one household on the RAP Program quarterly.
- The flexibility of RAPP funds allowed for a competitive edge of offering 2 months RIA which helped to secure 3 of the 4 RAPP tenancies.
- Newly recruited (Jan 2020) CCP worker, Anthony McEvoy, is now on permanent contract.
- Kingston City Council have responded to Covid-19 pandemic and 90% of staff still working remotely from home. CCP workers are working remotely with some capability of outreach to clients where it's essential.
- Impact to RAPP clients is that workers are not home visiting but they are contacting participants by phone which still seems to be an adequate to meet client needs. The impact is yet to emerge in terms of longer term effects of the RAPP participants enduring lockdowns of 2020.
- Evaluation of the RAPP program was interrupted due to the Covid19 pandemic. Health impacts from the pandemic is acknowledged by CCP workers and care is taken during this time to ensure the mental health for RAPP participants is taken into account. Contact for feedback often becomes a contact of support and issues to be addressed. This has led to a much longer review than anticipated.
- Two of the four participants have been interviewed and given feedback. We anticipate completion of the current review in October (extended due to lockdowns as mentioned in above point) and the final evaluation in December 2020.

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